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9 September 2013

Dimitri Pulev  
Exquisite Woods

Dear Dimitri Pulev

We are writing to express our delight and satisfaction of the work you and your team did when installing the solid oak floor in our hall and lounge in July.

The floor looks beautiful and has no marks on it despite the fact that our two young grandsons have charged about all over it with toys which really should have been used outdoors.

We particularly appreciated the help and advice you gave us when deciding upon the type of floor and the finish. We were delighted when you were able to demonstrate different stains on the actual floor rather than simply showing us examples. This made such a difference.

One of the things which impressed us so much was the way in which you and your team worked: friendly but not over-friendly, polite and helpful and above all the way the dust was all but zero. We were prepared for dust filling the house when the floor received its final sanding but there was none. Fantastic!

We have invited a few neighbours in to see the floor and I hope that at least one may be contacting you about flooring in her house. They too are very impressed with the finished job.

We saw the work you had done in our friend's house in Broad Town, Swindon. We could see no difference in the finish of either floor. We think that says a lot.

Thank you again Dimitri, I wish you and your team every success in your business and would not hesitate to recommend you.

Yours sincerely

Gwen + Geoff Crossingham